

# Welcome to our data center Eindhoven



Thank you for your interest in NorthC. Please feel free to contact us if you want to know more about this location and our services. Or if you would like to visit one of our data centers.

## Our locations in the Netherlands 1 virtual data center

Our Region Connect Ring creates a nationwide virtual data center via reliable fiber optic connections. This gives you access to a complete ecosystem of Dutch and international partners, carriers, hosting providers, and other service providers.

**REGION CONNECT RING** →



ISO  
**27001**  
CERTIFIED

ISO  
**9001**  
CERTIFIED

ISO  
**14001**  
CERTIFIED

ISO  
**22301**  
CERTIFIED

PCI DSS  
CERTIFIED

NEN  
**7510**  
CERTIFIED

ISAE  
**3402**  
TYPE II  
ASSESSED

## Your data safe and secure

NorthC has several certifications that guarantee and demonstrate the quality and continuity of our services.

**CERTIFICATIONS** →

# Eindhoven features



## Additional facilities

Secured assembly, storage room and cargo area. Flex workplaces fitted with internet. Office, reception and meeting rooms.

**2,500 m<sup>2</sup>** total surface area

**1,250 m<sup>2</sup>** data floor surface area

**1,500 kg/m<sup>2</sup>** floor load capacity

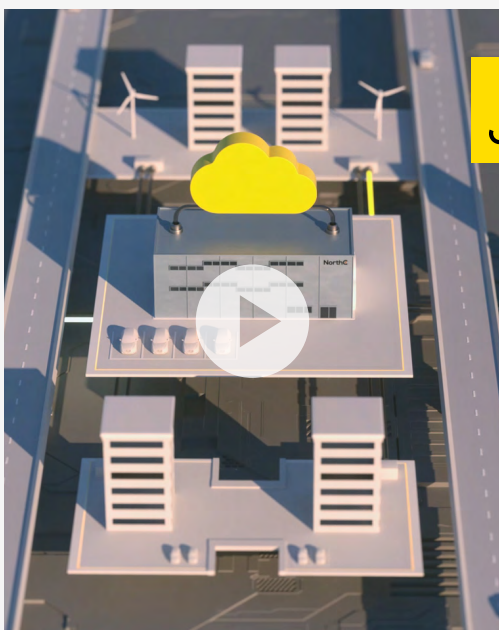
**Cradle-to-Cradle** construction

ACCORDING TO  
**TIER 4**  
STANDARD

ELECTRIC  
**CHARGING**  
STATIONS

**FREE**  
**PARKING**  
ON SITE

**24/7**  
**SECURED**  
ENTRY



## Cloud Connect

The Cloud Connect partners in our data centers offer safe and manageable private connections to the cloud, bypassing the internet.

## Connectivity

- ✓ Carrier and cloud neutral
- ✓ Redundant connectivity, A and B meet-me room
- ✓ Access to a large partner ecosystem: Cloud Service Providers, Network Service Providers & Managed Service Providers

**DOWNLOAD CARRIER LIST** →



## Sustainable Data Centers: Carbon Neutral by 2030

- ✓ 100% certified green power
- ✓ Residual heat project with nearby buildings
- ✓ Heat-cold separation with entirely closed aisles
- ✓ Preheating backup power systems with residual heat from the data center

**OUR MISSION 2030** →



### Power

- ✓ Installed electrical power: 2.4 MW
- ✓ 2 x 10 kV (N+1) connection to the utility grid
- ✓ UPS redundancy: N+1 (compartmentalized)
- ✓ Generator redundancy: N+1 (compartmentalized)



### Climate control

- ✓ Cooled water, redundant cooling with ATES (free) cooling
- ✓ Cooling redundancy: N+1



### Fire safety

- ✓ Detection: double knock, aspiration system
- ✓ Extinguishing: HI-FOG water mist system



### Security

- ✓ Layered security
- ✓ CCTV surveillance both outside and inside
- ✓ Professional security personnel on site 24/7
- ✓ Multi-Factor Authentication (access pass + biometrics)



### Services

- ✓ Remote Hands: 24/7 technical support, such as patching, placing or removing equipment, and migration planning
- ✓ Logistical support, the receipt and storage of goods
- ✓ Digital service requests through our Self Service Portal
- ✓ Monitoring Portal CIMS



# Digital Business, Personal Connections

At NorthC, we believe that in today's digital world, people are still what matters most. That is why personal attention and excellent service are our top priority. For instance, when you call us, you will always get to speak to a NorthC employee. No external call center. In addition, our own NOC team proactively monitors the quality of our data center environments, 24/7. If you have any questions, our support staff are always there for you.

**SUPPORT TEAM** →

NorthC Eindhoven  
High Tech Campus 53  
5656 AG Eindhoven

+31 (0)88 623 3000  
support@northcdatacenters.com  
northcdatacenters.com

**NorthC**