

# Welcome to our data center Munich

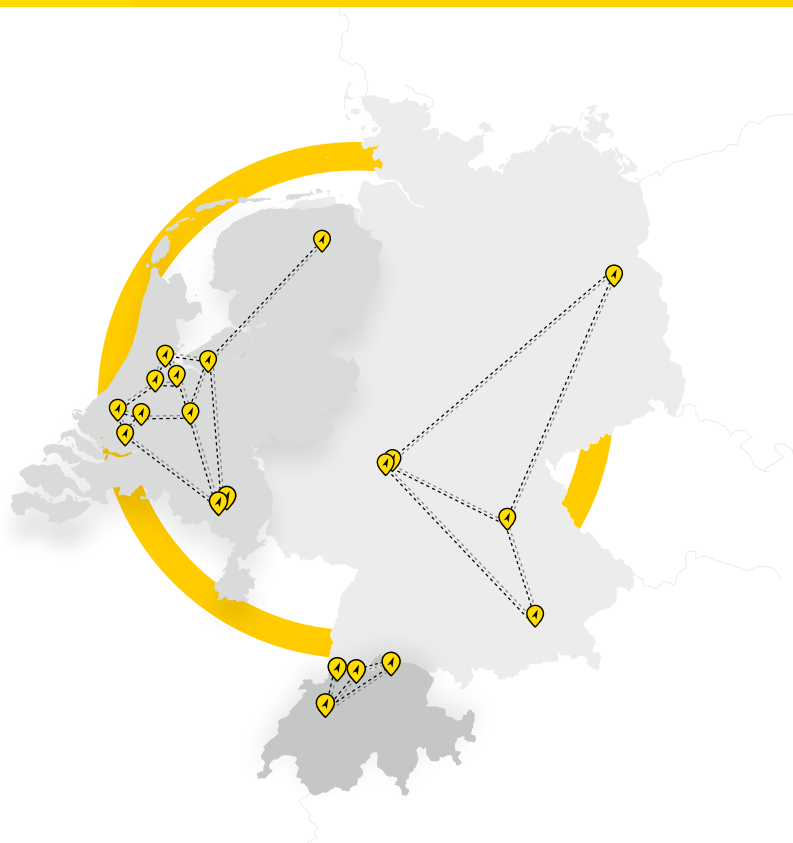


Thank you for your interest in NorthC. Please feel free to contact us if you want to know more about this location and our services. Or if you would like to visit one of our data centers.

**PERSONAL TOUR** →

## Regional data centers with international reach

Our data centers are spread across the Netherlands, Germany and Switzerland. We are located in the center of one of the most important digital hubs in Europe: the metropolitan region of Amsterdam, as well as in the heart of Bavaria in Germany and with Biel and Basel in the economically strong regions of Switzerland. We are convinced that a platform of regional data centers with a wide geographic reach allows our customers to optimize their redundant infrastructure and for them to benefit from regional ecosystems.



ISO  
**27001**  
CERTIFIED

ISO  
**9001**  
CERTIFIED

ISAE  
**3402**  
TYPE II  
ASSESSED

ISO  
**14001**  
CERTIFIED

DIN  
**50600**  
CAT III

ISO  
**20000-1**  
CERTIFIED

## Your data safe and secure

NorthC has several certifications that guarantee and demonstrate the quality and continuity of our services.

**CERTIFICATIONS** →

# Munich features



## Additional facilities

Secured assembly, storage room and cargo area. Flex workplaces fitted with internet. Office, reception and meeting rooms.

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**5.000 m<sup>2</sup>** total surface area

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**2.000 m<sup>2</sup>** data floor surface area

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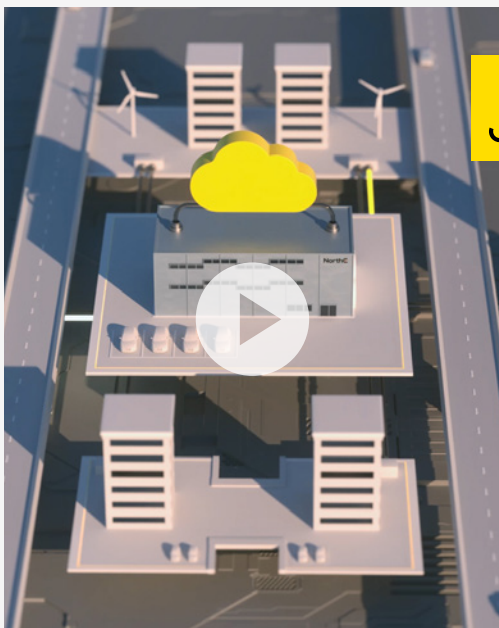
**630 kg/m<sup>2</sup>** floor load capacity

ACCORDING TO  
**DIN 50600**  
CAT III  
STANDARD

**99,999%**  
SECURED  
AVAILABILITY

**FREE**  
**PARKING**  
ON SITE

**24/7**  
SECURED  
ENTRY



## Cloud Connect

The Cloud Connect partners in our data centers offer safe and manageable private connections to the cloud, bypassing the internet.

## Connectivity

- ✓ Carrier and cloud neutral
- ✓ Redundant connectivity, A and B meet-me room
- ✓ Connected to our data center in Nürnberg via a redundant backbone network
- ✓ Access to a large partner ecosystem:  
Cloud Service Providers, Network Service Providers & Managed Service Providers

**DOWNLOAD CARRIERLIST** →



## Sustainable Data Centers: Carbon Neutral by 2030

- ✓ 100% certified green power
- ✓ Heat-cold separation with entirely closed aisles

**OUR MISSION 2030** →



### Power

- ✓ Installed electrical power: 2 MW
- ✓ 10 kV (N+1) connection to the utility grid
- ✓ UPS redundancy: N+1
- ✓ Generator redundancy: N+1



### Climate control

- ✓ Chilled water, redundant (free) cooling with cooling towers
- ✓ Cooling redundancy: 2N+1



### Fire safety

- ✓ Detection: double knock, aspiration system
- ✓ Extinguishing: gas suppression system



### Security

- ✓ Layered security
- ✓ CCTV surveillance
- ✓ Professional security personnel on site 24/7
- ✓ Multi-Factor Authentication (access pass + biometrics)



### Services

- ✓ Remote Hands: 24/7 technical support, such as patching, placing or removing equipment, and migration planning
- ✓ Logistical support, the receipt and storage of goods
- ✓ Digital service requests through our Self Service Portal (MyNorthC)
- ✓ Dedicated monitoring for early detection of incidents



# Digital business. Personal connections.

At NorthC, we believe that even in today's digital world, people remain the most important factor. That's why we consider excellent service and personalized care paramount. This is also the reason we choose regional locations for our data centers, aiming to be as close as possible to our customers. Additionally, our dedicated team proactively monitors the quality of the data center environments 24/7. If you have any questions, our support team is always here to assist you.

**SUPPORT TEAM** →

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**NorthC**  
Datacenters